

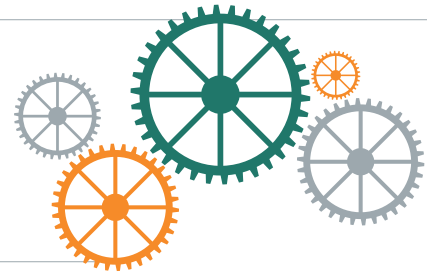


Technical Service

The link between markets and businesses



WIPAK
André Schäfer



Technical service — person-to-person, speedy and **competent.**

Technical service is an integral part of our performance package. From initial tests right through to the end product, our expertise is available to our customers whenever they need it. The services we provide range from process-related consulting and packing trials in our pilot facilities through to the conversion and processing of our films. Our goal is always to support our customers with a view to optimizing their processes.

By providing practical training, seminars and workshops, our Solution Center builds a bridge between today and tomorrow, between film processing and packaging design.





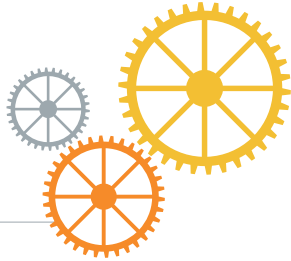
Our technical service staff are on call throughout Europe. When our customers need us, we'll be there – without any ifs and buts. You can contact us twenty-four/seven in the event of any technical hitches or complaints.

We are only **a phone call away –**
whenever **you need us!**

Our engineers and technicians, each and every one of them a qualified expert in films and packaging technology, support our customers locally on all issues relating to film processing and the optimization of their packaging processes.

Our proficient team of specialists are familiar with the production criteria, they know the film products like the back of their hand, and have a profound knowledge of mechanical engineering. These experts are therefore able to respond rapidly and find the right solution for your manufacturing and packaging operations.





Technical service involves analysing and observing our customers' packaging processes and simulating field packaging operations at our Solution Center.

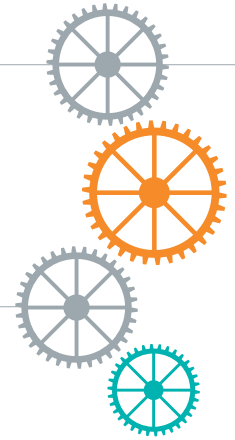
Solution Center – always at eye level with industry.

Thermoformers, horizontal and vertical form/fill/seal (flowpack) machines and vacuum chamber machines – all commonly used packaging machinery and equipment is available in our pilot packaging facility for extensive tests, trials and training sessions.

Our process-focused approach and close collaboration with leading machine manufacturers enable us to systematically improve your processing conditions and to match the machinery and films to one another's requirements. In doing so, we are capable of continually upgrading our products, rapidly finding effective solutions, and therefore minimizing downtime.



Richard



All-inclusive – services

you can **count on.**

- Providing advice on all issues relating to the packaging process – from film processing through to shipping and order processing
- Technical support with all items leading up to and during the first time you use our films on your lines
- Providing support when using new or modified films
- Trouble-shooting while running the film
- Producing pack mock-ups, dummies and prototypes
- Simulating packaging processes in our pilot facility
- Performing packaging trials with genuine products
- Training customer staff at our Solution Center or at the customer's machines
- Adapting and modifying equipment on demand
- Assessing and optimizing packaging processes





Optimal results – benefits

giving you a **high payback.**

- Reduced packaging costs due to innovative film grades tailored to your products and machines
- Increased machine speeds and capacity utilization
- Trouble-free processing on your packaging lines
- High efficiency and reduced reject rates
- Committed team of specialists with all-round expertise in engineering, film technology and process optimization
- Minimized downtime due to rapid response and flexible on-site service
- Close collaboration with machine manufacturers
- Competent person-to-person consulting and support



Benefit from our expertise!
You can contact our Technical Service
Team either directly or through our sales
representatives.

Contact:

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